# Student Satisfaction Survey 2022-23

10.07.2023

1. **Objectives:** To assess the level of satisfaction of the students about Teaching – Learning Process, ICT tools and techniques, Infrastructure, Co-Curricular and Extra Curricular activities.

2. **Number of respondents:** 764 (Approximately 19.2% students, Total number of students 3976)

3. **Dates:** 04/05/2023 – 05/05/2022

4. **Methodology:** Survey questionnaire - Google Form was shared with students of all the streams via class WhatsApp groups. The form contained objective type questions about curriculum, teaching-learning, evaluation, co-curricular activities, and infrastructure. Students had to select one answer from the given options. The last question was open ended inviting suggestions from students.
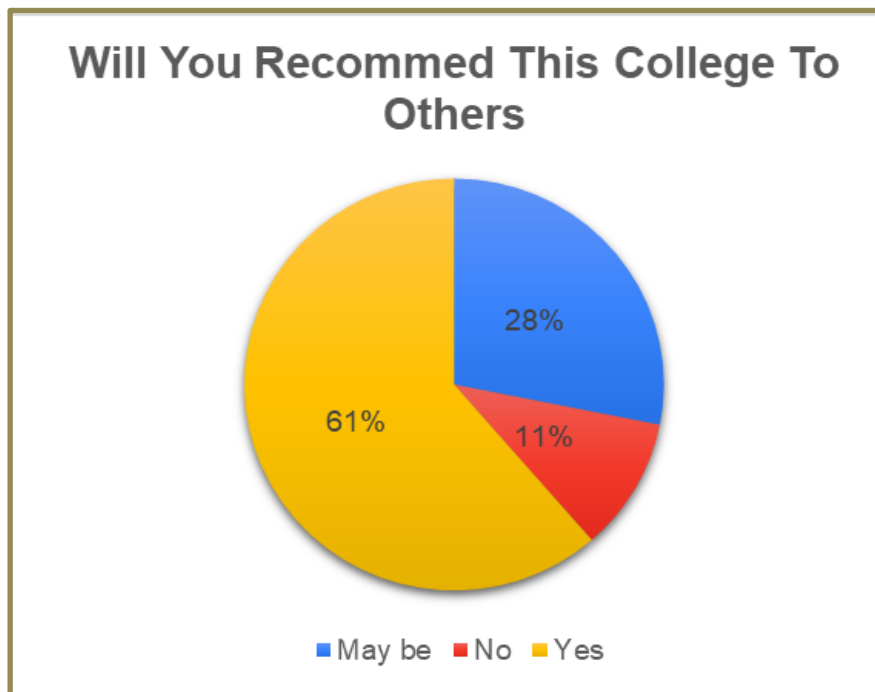
5. **Distribution of students**

   Out of 764 students, 673 students are from bachelor's degree, 82 students are from master's degree and 09 students are from diploma.

Genderwise distribution of respondents

- Female 65%
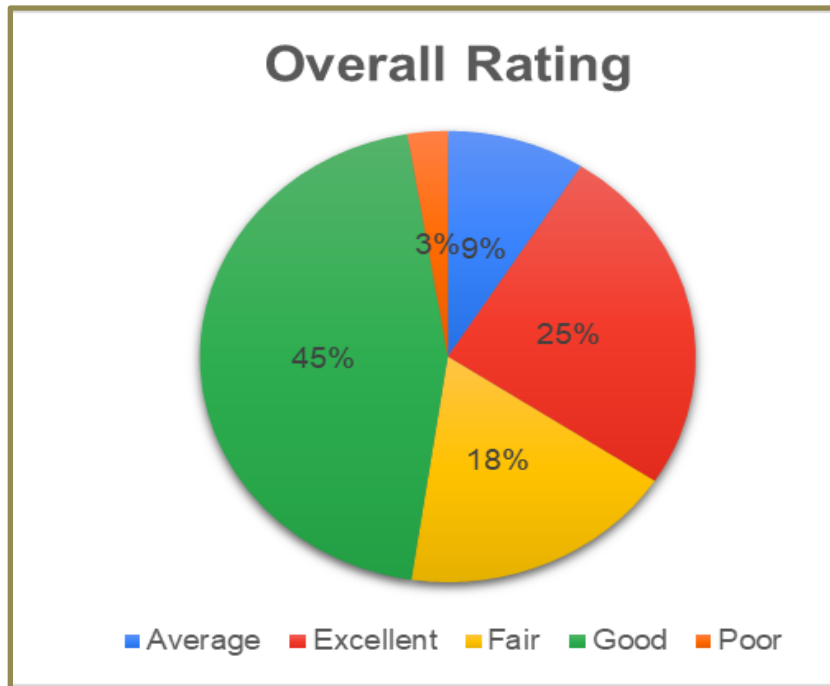- I prefer not to answer this question 1%
- Male 34%
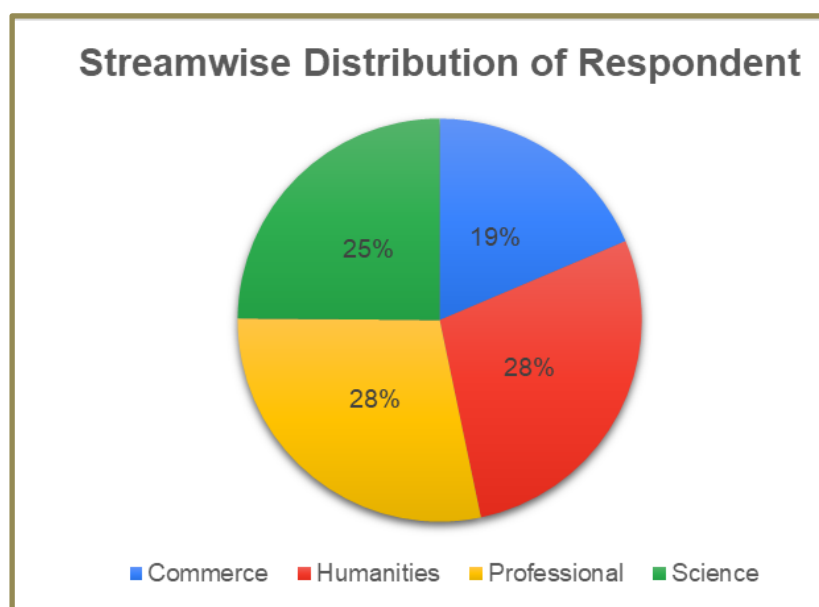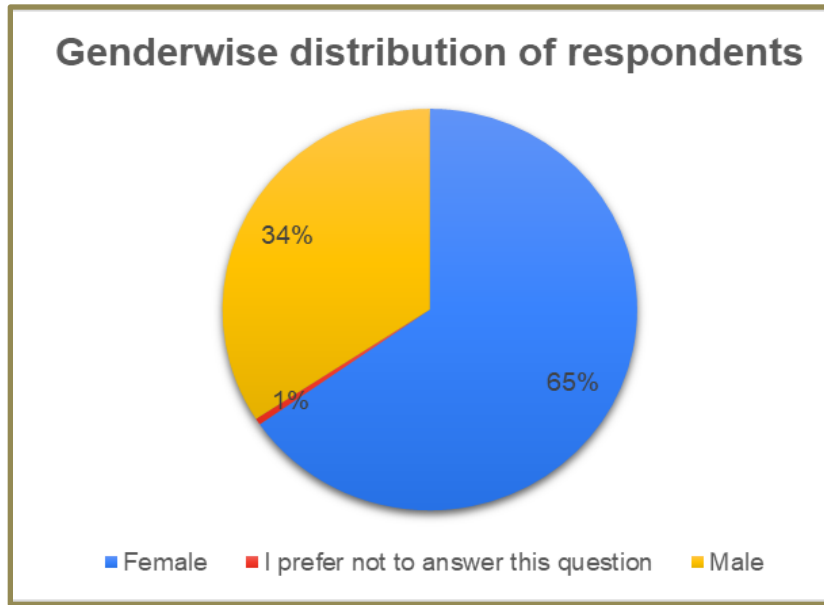
6. Satisfaction Level of Students

- 61% of students were positive about recommending this college to others.
- 70% of students rated the college as Good or Excellent.

Will You Recommend This College To Others

- May be 28%
- No 11%
- Yes 61%

Overall Rating

Pie chart legend: ■ Average ■ Excellent ■ Fair ■ Good ■ Poor

Values shown: 3%, 9%, 25%, 45%, 18%

While analyzing the negative responses, word cloud was used. Some representative Suggestions by the respondents are listed below:
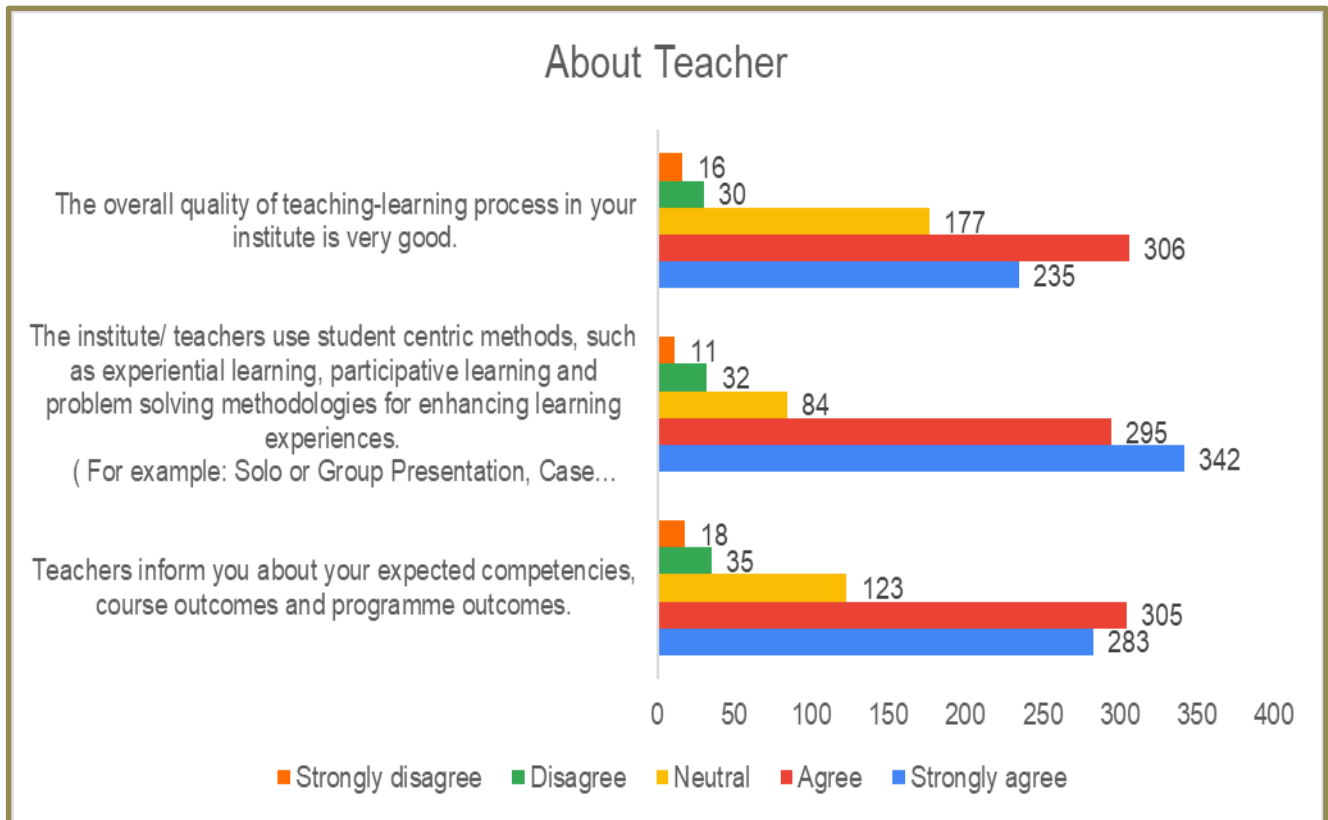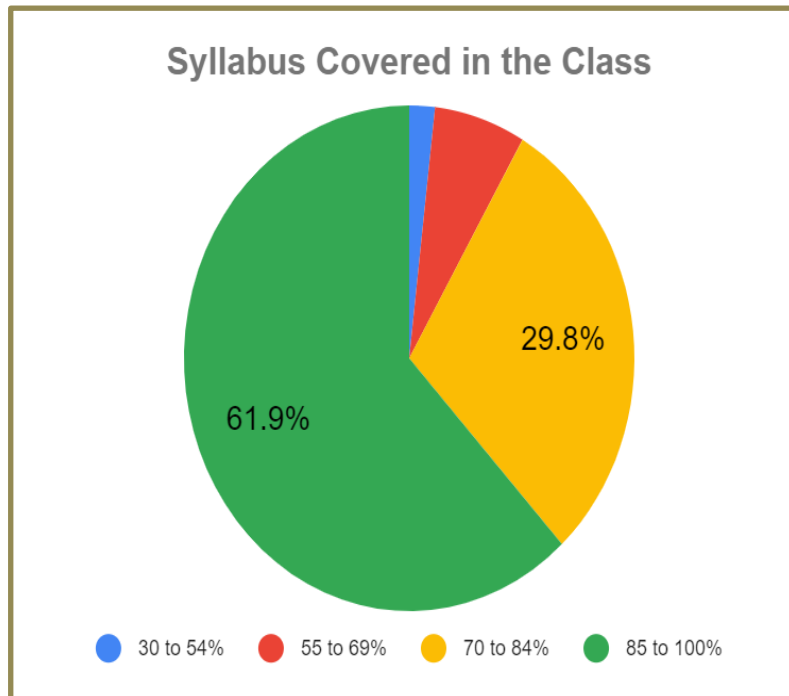
➢ The benches should be more comfortable.

➢ Learning should be more practical, and research based. Newer technologies must be used for learning instead of old ones.

➢ The lessons and poems of the Hindi subject are very old and hence it includes all the traditional stereotypes. Instead, it should include more and more of millennial writer's works.

➢ New PCs are required in the laboratories.

➢ Internal exam schedules should be declared well in advance.
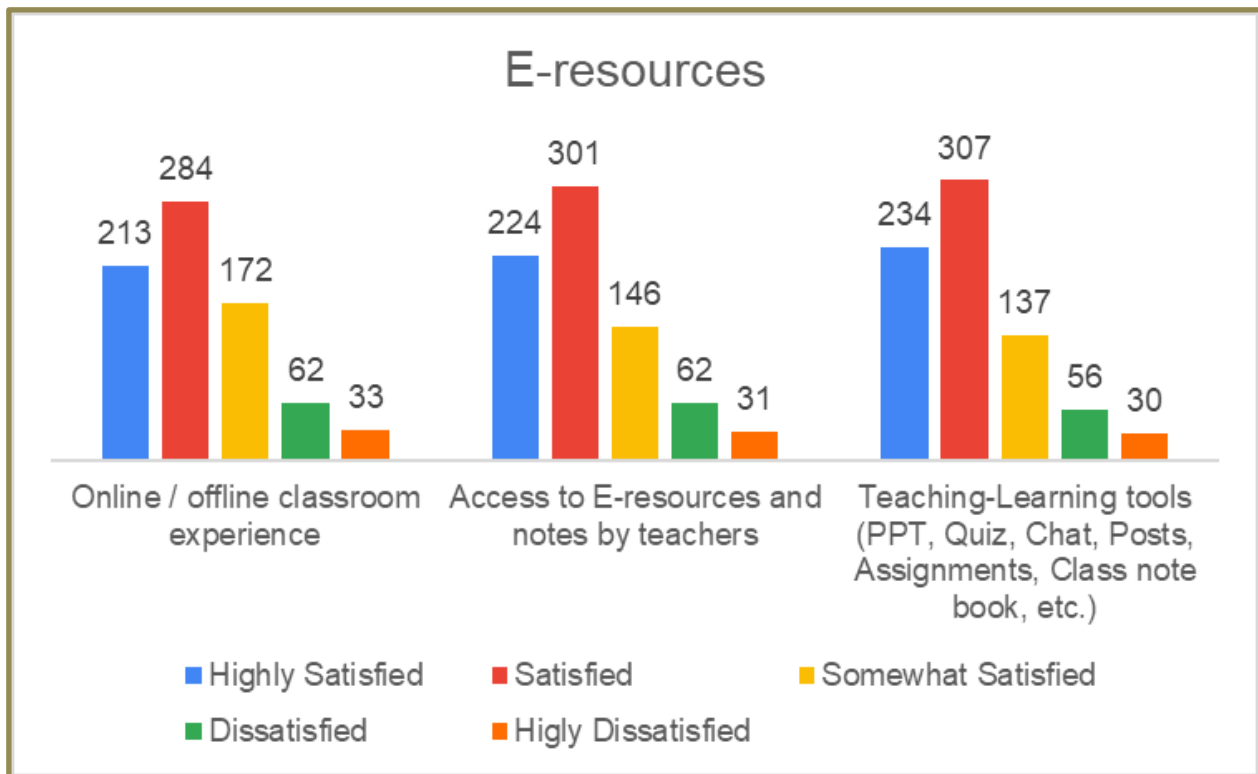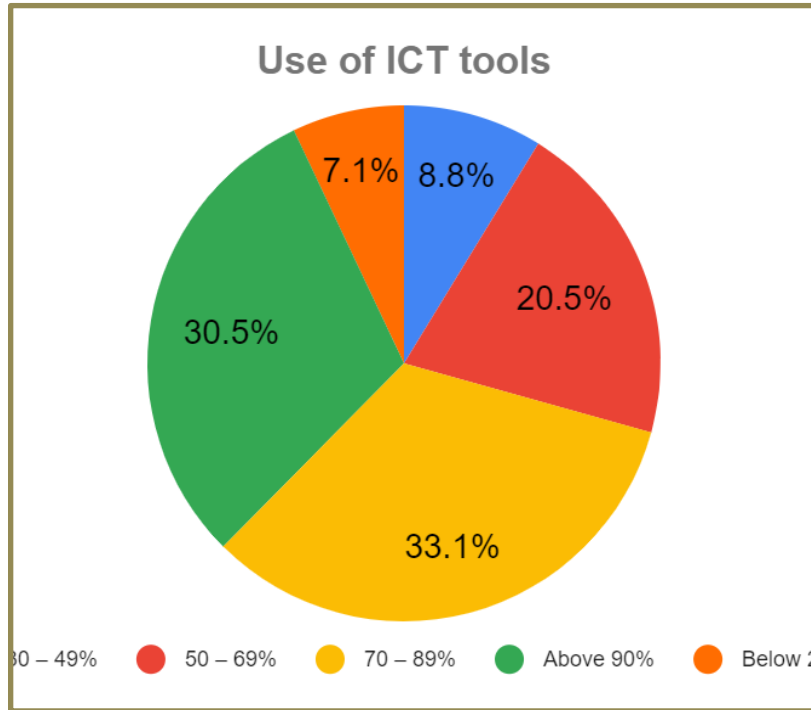
7. Action taken:

The suggestions are forwarded to the Head of the Institution, Heads of the departments and Examination Committee for appropriate action.

8. The Questions and analysis of responses is shown below graphically:

I) Teaching- Learning Process

Syllabus Covered in the Class

- 30 to 54%
- 55 to 69%
- 70 to 84%
- 85 to 100%

29.8%
61.9%

About Teacher

The overall quality of teaching-learning process in your institute is very good.
- 16
- 30
- 177
- 306
- 235

The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
(For example: Solo or Group Presentation, Case…
- 11
- 32
- 84
- 295
- 342

Teachers inform you about your expected competencies, course outcomes and programme outcomes.
- 18
- 35
- 123
- 305
- 283

0 50 100 150 200 250 300 350 400

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

II) ICT Tools and E-Resources used

III) *Mentoring and support by the teachers*

Identify Strengths & Weakness

The teachers identify your strengths and encourage you with providing right level of challenges.
- Strongly agree: 222
- Agree: 261
- Neutral: 159
- Disagree: 60
- Strongly disagree: 62

Teachers are able to identify your weaknesses and help you to overcome them.
- Strongly agree: 181
- Agree: 258
- Neutral: 167
- Disagree: 97
- Strongly disagree: 61

■ Strongly agree ■ Agree ■ Neutral ■ Disagree ■ Strongly disagree

About Mentoring

The teaching and mentoring process in your institution was helpful.
- Strongly agree: 184
- Agree: 312
- Neutral: 187
- Disagree: 53
- Strongly disagree: 28

Your mentor does a necessary follow-up with an assigned task to you.
- Strongly agree: 228
- Agree: 270
- Neutral: 142
- Disagree: 72
- Strongly disagree: 52

■ Strongly agree ■ Agree ■ Neutral ■ Disagree ■ Strongly disagree

IV) Examinations

Question Paper & Exam

V) Co-curricular, Extra Curricular and Skill development opportunities

Opportunities
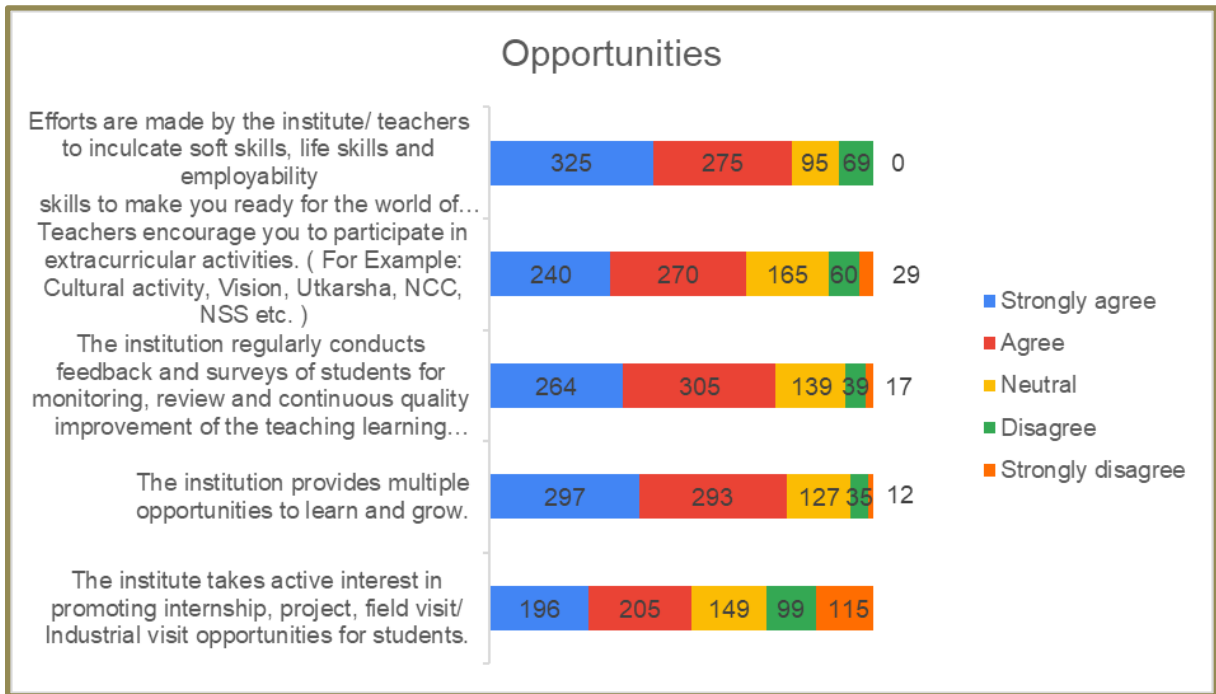
VI) Office Support
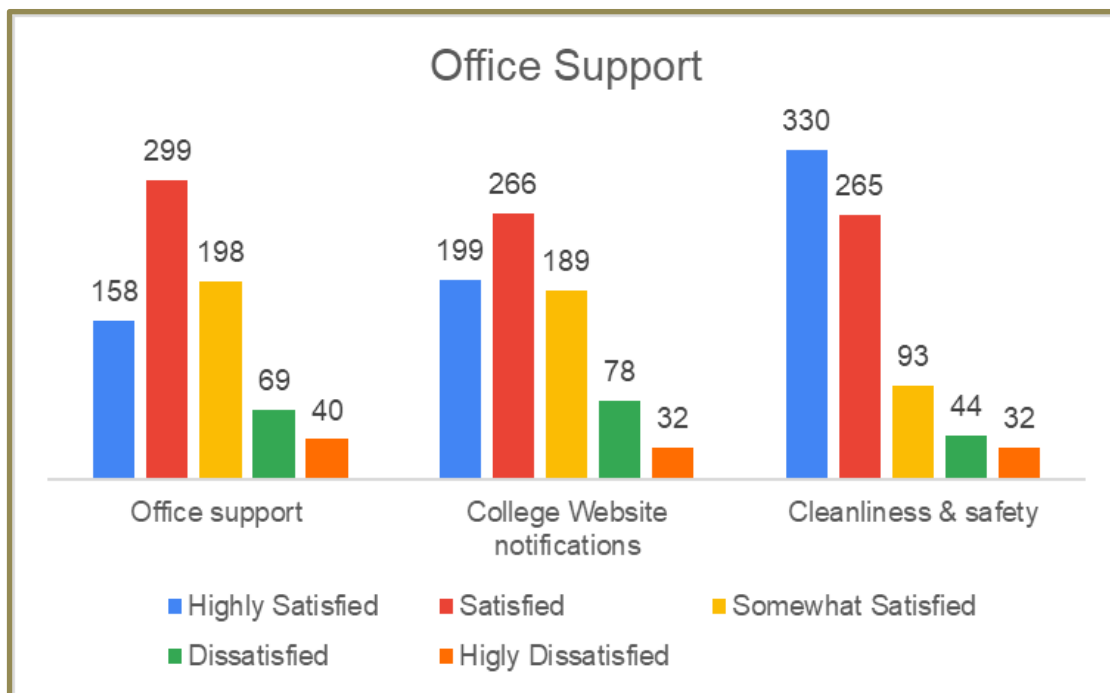
Questionnaire with answer statistics					
1 is strongly agree, 2 is agree, 3 is Neutral, 4 is disagree, 5 is strongly disagree					
Questions	**1**	**2**	**3**	**4**	**5**
How much of the syllabus was covered in the class?	62%	30%	7%	2%	0%
How well did the teachers prepare for the classes?	51%	37%	11%	2%	0%
How well were the teachers able to communicate?	51%	33%	13%	2%	1%
Teachers inform you about your expected competencies, course outcomes and program outcomes.	37%	40%	16%	5%	2%
The teachers illustrate the concepts through examples and applications.	47%	37%	12%	4%	1%
The teachers identify your strengths and encourage you with providing right level of challenges.	29%	34%	21%	8%	8%
Teachers are able to identify your weaknesses and help you to overcome them.	24%	34%	22%	13%	8%
What percentage of teachers use ICT tools such as LCD projector, Multimedia while teaching.	30%	33%	21%	9%	7%

The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences. (For example: Solo or Group Presentation, Case Study, Assignment, Class test etc.)	45%	39%	11%	4%	1%
Fairness of the internal evaluation process by the teachers.	54%	34%	8%	2%	1%
Was your performance in assignments discussed with you?	26%	27%	18%	14%	15%
The institute takes active interest in promoting internship, project, field visit/ Industrial visit opportunities for students.	26%	27%	20%	13%	15%
The teaching and mentoring process in your institution was helpful.	24%	41%	24%	7%	4%
Your mentor does a necessary follow-up with an assigned task to you.	30%	35%	19%	9%	7%
The institution provides multiple opportunities to learn and grow. (For example: NPTEL, Seminar, Value added course, Guest Lecture etc.)	39%	38%	17%	5%	2%
The institution regularly conducts feedback and surveys of students for monitoring, review, and continuous quality improvement of the teaching learning process.	35%	40%	18%	5%	2%
Teachers encourage you to participate in extracurricular activities. (For Example: Cultural activity, Vision, Utkarsha, NCC, NSS etc.)	31%	35%	22%	8%	4%
Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. (For example: Credit Course, Guest Lecture, career guidance etc.)	43%	36%	12%	6%	3%
The overall quality of the teaching-learning process in your institute is very good.	31%	40%	23%	4%	2%

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